

Custodial and Grounds

Increase Efficiency of University Operations

Goal Description:

Create opportunities to evaluate Building & Landscape Services accuracy and effectiveness.

RELATED ITEMS

RELATED ITEM LEVEL 1

Custodial Services Accuracy Tracking

Performance Objective Description:

Track bi-monthly building inspection scores to ensure that desired cleaning levels are met and to identify areas where changes in employee distribution are needed.

Attached Files

 [Inspections - FY16](#)

RELATED ITEM LEVEL 2

Custodial Service Results

KPI Description:

Results Description:

Results from the custodial services accuracy tracking show that as the year progressed, scores tended to improve and fewer facilities received scores below the minimum desired score of 80. Using this as a tool for making decisions on employee performance and labor distribution has been beneficial to the department.